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# What's New in ESP

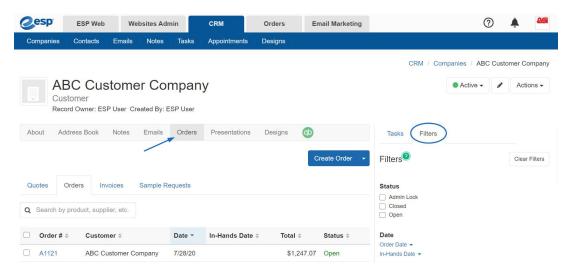
2020-09-30 - Jennifer S - What's New in ESP

## **CRM & Orders Updates**

- Filter Options for Customer Order Record
- Enhancement to Order Task Notes Display

#### **Filter Options for Customer Order Record**

In the CRM customer record, distributors now have the ability to use the Filter tab to narrow the visible orders.



The available filters are:

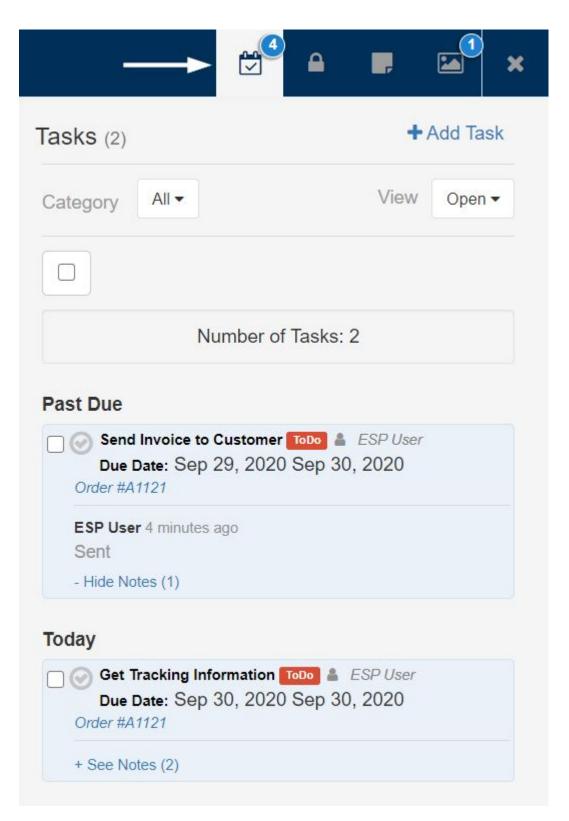
- Status
- Date (Order/In-Hands)
- Customer
- Contact (All/Billing/Shipping/Acknowledgement)
- Product Categories
- Vendors
- Sales Rep
- Tags

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### **Enhancement to Order Task Notes Display**

When creating or editing an order in ESP Orders, users can click on the Tasks icon to open a side panel to display all relevant tasks for this order.

Previously, the notes for a task would be displayed in a separate pop-up window. Now, notes can be expanded within the side panel itself. This enhancement enables task notes to be visible alongside the order information.



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