



Working with eComm Connected Suppliers

Wendy D - 2020-02-20 - Orders

By becoming eComm connected, suppliers are able to receive orders instantly through ESP. That means your order information will be sent directly into that supplier's internal system and straight into production eliminating traditional delays.

- Fastest order placement
- Instantly reserve inventory
- Receive real-time order status updates ESP with no follow-up communication needed

When placing your first order from an eComm Connected supplier, you will need use your account with that supplier when sending the order.

Place an Order

To order a product, locate the product in ESP Web and click on the Order button.

The screenshot displays a product page with the following details:

- Colors:** Black, Cobalt Blue, Gray, Green, Lime, Ocean Blue, Red, Yellow, Maroon
- Sizes:** 12oz, 16oz
- Imprint Methods:** Silk Screen
- Production Time:** 5 business days
- Materials:** Ceramic
- FOB/Shipping Point:** Trevoze, PA 19053 USA

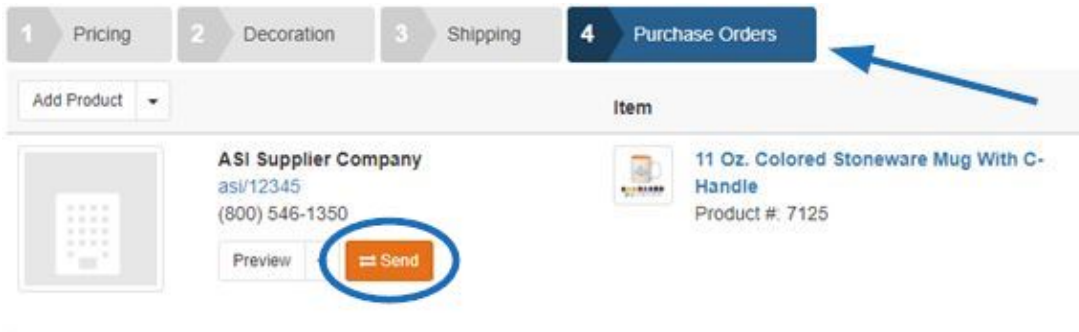
On the right side, there is a supplier information box for **ASI Supplier Company** (asi/12345) with a 5-star rating (208 reviews) and an **E-Comm Connected** badge. Contact information includes a phone number (800) 546-1350, a website link, and an email link. A dropdown menu is set to **Request**.

At the bottom, there are two main buttons: **Create E-Comm Order** (highlighted with an orange border and a blue arrow) and **Check Inventory** (with a cube icon). Below these are links for **Estimate Shipping** and **Compare**.

Configure the product for ordering just as you would any other order.

From the sales order, click on the "Purchase Orders" tab. The orange "Send" button

indicates the supplier will receive your eComm order directly into their processing system.



The first time you send an eComm Connected order, you will need to link your ESP account with your supplier account. Each supplier may require their own individual login process. You will need to create an account with the participating supplier, but you will only need to login for the first order. The registration process may vary for each supplier, so you will need to contact the supplier to complete registration. If you do not have a supplier account, click on the "Don't have an account?" link to set one up.

Once you have an account with the supplier, enter your Username, Account Number, and Password in this section. Then, click on the Link Account button.

Send Purchase Order

Welcome! Let's Connect Your ESP and ASI Supplier Company Accounts.

ASI Supplier Company is directly connected in ESP and can receive your order instantly! Link your account with ESP to process your order faster and receive real-time status updates.*

[Don't have an Account?](#)

To ASI Supplier Company

Username *

Account Number *

Password *

[Link Account](#)

**You will only need to provide your supplier account credentials one time.*

Once you have linked your accounts, you can click on the "Send Supplier Purchase Order"

button and your order will be complete.

After sending an eComm order, you can view the status of the order by clicking on the "Purchase Order History" tab in ESP Orders. Locate your order to see the current status and the date it was last updated.

Purchase Order #123456 **ASI Supplier Company**
Sent 10/30/24 By ESP User asi/12345

 **Dog Bowl** QTY
Product #: YETI-... 10

Vendor Order #	Expected Ship Date	Expected Delivery Date	Status
182736419284	11/18/24	11/25/24	Order Confirmed


Status Updated 10/30/24 6:40 PM

[Share](#) [Request Status](#) [Add Vendor Reference](#)

Shipping and Tracking

When working with eComm connected suppliers, real time shipping and tracking updates will refresh every two hours. On the Purchase Order History tab, when applicable, there will be a Shipping Info section which contains a View link.

Purchase Order #21047 **Norwood US** **In Hands** **Shipping Info**
Sent 9/12/16 By Ujjwal Vyas asi/74400 10/31/19 View

 **White Golf Ball** QTY
Product #: 60333 1







Vendor Order #	Expected Ship Date	Expected Delivery Date	Status
381702			Complete

Last Update 11/5/19, 4:32 PM

[Share](#) [Request Status](#) [Add Vendor Reference](#)

Clicking on the View link will open a window containing all available shipping information for the order. This information will vary depending on the details available.

Shipping Details

<p>Shipping Information UPS - Ground 1Z9999999999999999 Ship Date 11/25/2019</p>	<p>Package Details</p> <table border="0"><tr><td data-bbox="619 315 676 371"></td><td data-bbox="683 315 900 371">Vertical Black Imprint "CNA" Badge Buddies in Yellow Product #: BBV-CNA</td><td data-bbox="906 315 938 371">QTY 100</td></tr><tr><td data-bbox="619 389 676 448"></td><td data-bbox="683 389 900 448">Vertical "Tech" Badge Buddies in Black Product #: BBV-TECH</td><td data-bbox="906 389 938 448">QTY 100</td></tr></table>		Vertical Black Imprint "CNA" Badge Buddies in Yellow Product #: BBV-CNA	QTY 100		Vertical "Tech" Badge Buddies in Black Product #: BBV-TECH	QTY 100	<p>Status Partial Shipment Vendor Order # 252726 Expected Ship Date 11/02/2019 Expected Delivery Date 11/15/2019</p>
	Vertical Black Imprint "CNA" Badge Buddies in Yellow Product #: BBV-CNA	QTY 100						
	Vertical "Tech" Badge Buddies in Black Product #: BBV-TECH	QTY 100						
<p>Shipping Information UPS - Ground 1Z9999999999999999 Ship Date 11/19/2019 Ship To 208 Dartmouth Ct Bourbonnais, IL 60914-1190</p>	<p>Package Details</p>	<p>Status Completed Vendor Order # 5226641524748455612124908008 ...</p>						

Close